

ALERT:

Funeral Expense Benefits and Scams

If you lost a loved one to COVID-19, you may be eligible for a government program that pays for funeral expenses. The Federal Emergency Management Agency (FEMA) will pay up to \$9,000 for funeral expenses for loved ones who died of COVID-19.

You may qualify if:

1. You are a U.S. citizen, non-citizen national, or qualified alien who paid for funeral expenses **after January 20, 2020**, and
2. The funeral expenses were for an individual whose death in the United States, territories or the District of Columbia, may have been caused by or was likely the result of COVID-19.

COVID-19 Funeral Assistance Line Number

Applications begin on **April 12, 2021**

844-684-6333 | TTY: **800-462-7585**

Hours of Operation:

Monday - Friday

9 a.m. to 9 p.m. Eastern Time

Call this dedicated toll-free phone number to get a COVID-19 Funeral Assistance application completed with help from FEMA's representatives. Multilingual services will be available. **No Online Applications will be accepted.**

To see more information go to: [Funeral Assistance FAQs](#), or <https://www.fema.gov/disasters/coronavirus/economic/funeral-assistance/faq>

BEWARE OF SCAMS: Unfortunately, FEMA reports that **scammers** are contacting people and pretending to offer to register them for assistance. To avoid those scams, here are some tips:

- FEMA will not contact you **until you call or apply for assistance**.
- The government won't ask you to pay anything to get this benefit.
- Do **NOT** give your own or your deceased loved one's personal or financial information to anyone who contacts you out of the blue.

If you think you got a scam call, hang up and report it to the FEMA Helpline at 800-621-3362 or the Federal Trade Commission at [ReportFraud.ftc.gov](https://www.ftc.gov/report-fraud) or <https://reportfraud.ftc.gov/#/?pid>

To see other Scam & Fraud Alerts visit <https://www.cabq.gov/consumer-financial-protection-initiative>
May 2021