

CARE TRANSITION PROGRAM

The Care Transition Program is a new program within the New Mexico Aging and Long-Term Services Department.

The Care Transition Specialists are dedicated to advocating, assisting and coordinating services for the residents of New Mexico.

The Care Transition Program works with individuals wishing to transition out of Long-Term Care Nursing or Assisted Living Facilities and into community based living/services.

The Care Transition Program provides short-term assistance to individuals to connect them to programs and services. We provide options that are available for long-term care in New Mexico.

The Care Transition Program uses a person-centered approach and face-to-face assistance.

GATEWAY TO OTHER COMMUNITY SERVICES THROUGH

THE AGING AND LONG-TERM SERVICES DEPARTMENT

Aging and Disability Resource Center:

- 800-432-2080 Toll-Free
- 505-476-4937 TTY

Adult Protective Services

Statewide Intake:

- 866-654-3219 Toll-Free
- 505-476-4912

Long-Term Care Ombudsman Program:

- 866-451-2901 Santa Fe & NE NM
- 866-842-9230 Albuquerque & NW NM
- 800-762-8690 Las Cruces & Southern NM

CARE

TRANSITION PROGRAM

SERVING ALL OF NEW MEXICO

- ◇ Are you a resident of a Nursing Facility or Assisted Living Facility who would like to return to the community?
- ◇ Are you in a facility and need assistance navigating the long term care service system?

If you answered YES to either of these questions, then this Program may be for you.

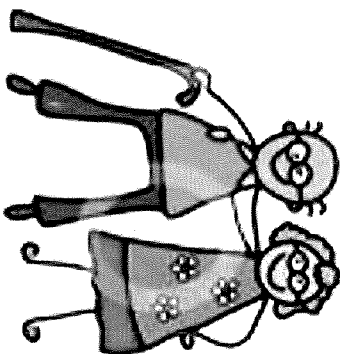


NEW MEXICO
AGING &
LONG-TERM
SERVICES
DEPARTMENT

HOW WE CAN SERVE YOU...

- We use a personalized interview.
- We will conduct an assessment which will address and identify all your various needs.
- We serve as a case consultant and provide assistance and information.
- We identify appropriate resources that include personal, public and private resources.
- We will facilitate a decision-support process to weigh the pros and cons of various options.
- We will provide an action step plan that is directed by you and keep you informed every step of the way.
- We will let you know what your options are and help you connect to programs, services and supports.
- We will follow up with you to ensure a smooth transition with identified support needs addressed.

The Care Transition Program provides residents with a clear pathway regarding available choices for long-term service and support options for those who would like to return home or to another residential setting in the community.



CONTACT US -- FREE AND
CONFIDENTIAL INFORMATION IS
JUST A PHONE CALL AWAY!

1-800-432-2080 Toll Free
1-505-476-4846 Santa Fe
1-505-476-4710 Fax
1-505-476-4937 TTY

Visit us Online:

www.nmaging.state.nm.us
www.nmrecourcedirectory.org



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